

Exhibit 300 (BY2010)

PART ONE

OVERVIEW

1. Date of Submission:
2009-04-10
2. Agency:
015
3. Bureau:
45
4. Name of this Capital Asset:
Integrated Submission and Remittance Processing System (ISRP)
5. Unique Project Identifier:
015-45-01-14-01-2216-00
6. What kind of investment will this be in FY2010?
Operations and Maintenance
7. What was the first budget year this investment was submitted to OMB?
FY2001 or earlier
8. Provide a brief summary and justification for this investment, including a brief description of how this closes in part or in whole an identified agency performance gap.
The Integrated Submission and Remittance Processing System (ISRP) is a mission critical O&M project that provides both individual and business taxpayers a method to file paper tax returns, provides a method to process remittances received, and it processes various forms other than tax returns at seven Submission Processing Sites throughout the country. The ISRP System is an integrated suite of hardware and software that allows interface for data entry perfection and transmission of data to IRS Corporate data storage. ISRP Data Entry Operators enter the information from various paper documents. It is converted into electronic data that is used by downstream operations such as Financial Information Systems.
9. Did the Agency's Executive/Investment Committee approve this request?
yes
- 9.a. If "yes," what was the date of this approval?
2007-08-16
10. Did the Program/Project Manager review this Exhibit?
yes
11. Program/Project Manager Name:
Gargiulo, Thomas
Program/Project Manager Phone:
(202) 283-4867
Program/Project Manager Email:
Thomas.Gargiulo@irs.gov
- 11.a. What is the current FAC-P/PM certification level of the project/program manager?
Senior/Expert/DAWIA-Level 3
- 11.b. When was the Program/Project Manager Assigned?
2006-05-01
- 11.c. What date did the Program/Project Manager receive the FACP/PM certification? If the certification has not been issued, what is the anticipated date for certification?
2008-09-08

12. Has the agency developed and/or promoted cost effective, energy-efficient and environmentally sustainable techniques or practices for this project.

no

12.a. Will this investment include electronic assets (including computers)?

yes

12.b. Is this investment for new construction or major retrofit of a Federal building or facility? (answer applicable to non-IT assets only)

no

13. Does this investment directly support one of the PMA initiatives?

yes

If yes, select the initiatives that apply:

Financial Performance

13.a. Briefly and specifically describe for each selected how this asset directly supports the identified initiative(s)? (e.g. If E-Gov is selected, is it an approved shared service provider or the managing partner?)

Financial Performance. Initiative improves financial reporting and processing of financial data. ISRP prevents erroneous return postings, payment postings, and prevents errors from coming out to downstream processing.

14. Does this investment support a program assessed using the Program Assessment Rating Tool (PART)?

yes

14.a. If yes, does this investment address a weakness found during the PART review?

no

14.b. If yes, what is the name of the PARTed program?

10001120 - Internal Revenue Service Submission Processing

14.c. If yes, what rating did the PART receive?

Moderately Effective

15. Is this investment for information technology?

yes

16. What is the level of the IT Project (per CIO Council's PM Guidance)?

Level 2

17. What project management qualifications does the Project Manager have? (per CIO Council's PM Guidance)

(1) Project manager has been validated as qualified for this investment

18. Is this investment identified as high risk on the Q4 - FY 2008 agency high risk report (per OMB memorandum M-05-23)?

yes

19. Is this a financial management system?

No

20. What is the percentage breakout for the total FY2010 funding request for the following? (This should total 100%)

Area	Percentage
Hardware	0
Software	0
Services	92
Other	8

21. If this project produces information dissemination products for the public, are these products published to the Internet in conformance with OMB Memorandum 05-04 and included in your agency inventory, schedules and priorities?

no

22. Contact information of individual responsible for privacy related questions.

Name

Gino Talbot

Phone Number

(202) 622302

Title

Management and Program Analyst

Email

Eugene.W.Talbot@irs.gov

23. Are the records produced by this investment appropriately scheduled with the National Archives and Records Administration's approval?
yes

24. Does this investment directly support one of the GAO High Risk Areas?
no

SUMMARY OF SPEND

1. Provide the total estimated life-cycle cost for this investment by completing the following table. All amounts represent budget authority in millions, and are rounded to three decimal places. Federal personnel costs should be included only in the row designated Government FTE Cost, and should be excluded from the amounts shown for Planning, Full Acquisition, and Operation/Maintenance. The total estimated annual cost of the investment is the sum of costs for Planning, Full Acquisition, and Operation/Maintenance. For Federal buildings and facilities, life-cycle costs should include long term energy, environmental, decommissioning, and/or restoration costs. The costs associated with the entire life-cycle of the investment should be included in this report.

All amounts represent Budget Authority

Note: For the cross-agency investments, this table should include all funding (both managing partner and partner agencies).

Government FTE Costs should not be included as part of the TOTAL represented.

Cost Type	Py-1 & Earlier -2007	PY 2008	CY 2009	BY 2010
Planning Budgetary Resources	0.000	0.000	0.000	0.000
Acquisition Budgetary Resources	0.100	0.400	0.000	0.000
Maintenance Budgetary Resources	43.310	17.798	15.534	16.231
Government FTE Cost	5.202	1.676	2.268	1.706
# of FTEs	12	12	18	18

Note: For the cross-agency investments, this table should include all funding (both managing partner and partner agencies).

Government FTE Costs should not be included as part of the TOTAL represented.

2. Will this project require the agency to hire additional FTE's?
no

3. If the summary of spending has changed from the FY2009 President's budget request, briefly explain those changes.

The 2008 Summary of Spending is \$19.874M as opposed to the President's Budget (amount requested/enacted) of \$16.774. The difference (+) of \$3.1M was a one time funding received in FY 2007 from the CIO's reserve. This was to meet the critical unfunded need to upgrade MS VB6 software to MS dotNet since Microsoft would no longer support MS VB6 (an operating language) from March 2008. The money could be spent until 2012 but will be spent in 2008. The funds transfer is clearly documented.

PERFORMANCE

In order to successfully address this area of the exhibit 300, performance goals must be provided for the agency and be linked to the annual performance plan. The investment must discuss the agency's mission and strategic goals, and performance measures (indicators) must be provided. These goals need to map to the gap in the agency's strategic goals and objectives this investment is designed to fill. They are the internal and external performance benefits this investment is expected to deliver to the agency (e.g., improve efficiency by 60 percent, increase citizen participation by 300 percent a year to achieve an overall citizen participation rate of 75 percent by FY 2xxx, etc.). The goals must be clearly measurable investment outcomes, and if applicable, investment outputs. They do not include the completion date of the module, milestones, or investment, or general goals, such as, significant, better, improved that do not have a quantitative measure.

Agencies must use the following table to report performance goals and measures for the major investment and use the Federal Enterprise Architecture (FEA) Performance Reference Model (PRM). Map all Measurement Indicators to the

corresponding Measurement Area and Measurement Grouping identified in the PRM. There should be at least one Measurement Indicator for each of the four different Measurement Areas (for each fiscal year). The PRM is available at www.egov.gov. The table can be extended to include performance measures for years beyond the next President's Budget.

	Fiscal Year	Strategic Goal Supported	Measurement Area	Measurement Grouping	Measurement Indicator	Baseline	Planned Improvement to the Baseline	Actual Results
1	2007	Effectively Managed U.S. Government Finances	Mission and Business Results	Taxation Management	Balanced Measure, Business Results (Quality), Filing and Account Services: Improve Taxpayer Service. Submission Processing: Reduce the number of deposit errors.	Corporate Combined Goals: 1.5%	Reduce defect by .1 percentage point	Corporate Combined Goal through Jun 2007: 1.2%
2	2007	Effectively Managed U.S. Government Finances	Customer Results	Customer Impact or Burden	Increase revenue receipts processed at the campuses	\$75B	4% increase	Increase through Sep 2007 is 20%
3	2007	Effectively Managed U.S. Government Finances	Processes and Activities	Errors	Balanced Measure, Business Results (Quality), Filing and account Services: Improve Taxpayer Service. Submission Processing: Increase Deposit Timeliness and reduce Lost Opportunity Cost on payments not deposited within a 24 hours period.	Corporate Combined Goal: \$390	Corporate Combined Goal: \$410	Corporate Combined Goal through Jun 2007: \$352
4	2007	Effectively Managed U.S. Government Finances	Technology	System Response Time	The ISRP check transport hardware processes remittance data that generates the deposit information for bank deposits. The contractor's requirement is to respond within two hours of hardware malfunction.	Response time within 2 hours at 95%	Response time should be met 96%	96%
5	2008	Effectively Managed U.S. Government Finances	Mission and Business Results	Taxation Management	Yearly Goal: Reduce the number of deposit errors measured in percentage (%).	2009-01-02	2009-01-02	1.2 through Sept. 2008

6	2008	Effectively Managed U.S. Government Finances	Customer Results	Customer Impact or Burden	Yearly Goal: Revenue receipts processed in \$ Billion	105	105	105 through Sept. 2008
7	2008	Effectively Managed U.S. Government Finances	Processes and Activities	Errors	Yearly Goal: Increase Deposit Timeliness and reduce Lost Opportunity Cost on payments not deposited within a 24 hours period (measured in dollars)	315	315	311 through Sept. 2008
8	2008	Effectively Managed U.S. Government Finances	Technology	System Response Time	Yearly Goal: Respond within two hours of hardware malfunction (measured in %)	96	96	95 through Sept. 2008
9	2009	Effectively Managed U.S. Government Finances	Mission and Business Results	Taxation Management	Security Patches - Assessed - Released within Standards (Measured in percent)	98	98	
10	2009	Effectively Managed U.S. Government Finances	Customer Results	Customer Impact or Burden	DP 600 - Transport Availability (Measured in percent)	97	100	
11	2009	Effectively Managed U.S. Government Finances	Technology	System Response Time	Yearly Goal: On Call Maintenance - Response Time Hardware (measured in %)	96	98	
12	2009	Effectively Managed U.S. Government Finances	Processes and Activities	Efficiency	Deposit Timeliness (measured in %)	99	99	
13	2010	Effectively Managed U.S. Government Finances	Customer Results	Customer Impact or Burden	DP 600 - Transport Availability (Measured in percent)	97	100	
14	2010	Effectively Managed U.S. Government Finances	Technology	System Response Time	Yearly Goal: On Call Maintenance - Response Time Hardware (measured in %)	96	98	
15	2010	Effectively Managed U.S. Government Finances	Mission and Business Results	Taxation Management	Security Patches - Assessed - Released within Standards (Measured in percent)	98	98	

16	2010	Effectively Managed U.S. Government Finances	Processes and Activities	Efficiency	Deposit Timeliness (measures in %)	99	99	
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Enterprise Architecture

In order to successfully address this area of the business case and capital asset plan you must ensure the investment is included in the agency's EA and Capital Planning and Investment Control (CPIC) process, and is mapped to and supports the FEA. You must also ensure the business case demonstrates the relationship between the investment and the business, performance, data, services, application, and technology layers of the agency's EA.

1. Is this investment included in your agency's target enterprise architecture?

yes

1.a. If no, please explain why?

NA

2. Is this investment included in the agency's EA Transition Strategy?

yes

2.a. If yes, provide the investment name as identified in the Transition Strategy provided in the agency's most recent annual EA Assessment.

Implement planned Submission Processing strategies as stated in the IRS Enterprise Transition Strategy, including sizing of paper operations to meet customer increases in electronic submission and cost efficient improvement opportunities in remaining paper workload.

2.b. If no, please explain why?

NA

3. Is this investment identified in a completed (contains a target architecture) and approved segment architecture?

no

3.a. If yes, provide the six digit code corresponding to the agency segment architecture. The segment architecture codes are maintained by the agency Chief Architect.

180-000

4. Identify the service components funded by this major IT investment (e.g., knowledge management, content management, customer relationship management, etc.). Provide this information in the format of the following table. For detailed guidance regarding components, please refer to <http://www.whitehouse.gov/omb/egov/>.

Component: Use existing SRM Components or identify as NEW. A NEW component is one not already identified as a service component in the FEA SRM.

Reused Name and UPI: A reused component is one being funded by another investment, but being used by this investment. Rather than answer yes or no, identify the reused service component funded by the other investment and identify the other investment using the Unique Project Identifier (UPI) code from the OMB Ex 300 or Ex 53 submission.

Internal or External Reuse?: Internal reuse is within an agency. For example, one agency within a department is reusing a service component provided by another agency within the same department. External reuse is one agency within a department reusing a service component provided by another agency in another department. A good example of this is an E-Gov initiative service being reused by multiple organizations across the federal government.

Funding Percentage: Please provide the percentage of the BY requested funding amount used for each service component listed in the table. If external, provide the funding level transferred to another agency to pay for the service.

	Agency Component Name	Agency Component Description	Service Type	Component	Reused Component Name	Reused UPI	Internal or External Reuse?	Funding %
1	Meta Data Management	Common Services (AWSS servers) is the system that tracks the work flow. Contractual requirements provide for completion of scheduled volumes within appropriate time frames. All returns are classified within a Block DLN and controlled all the way through Master File processing. All returns are identified by the return type, MFT code, and tax period. All remittances are classified by the tax class and tax period.	Data Management	Meta Data Management			No Reuse	3
2	Extraction and Transformation	Continuous format is the process to convert data entry work for system and GMF processing.	Data Management	Extraction and Transformation			No Reuse	3
3	Document Imaging and OCR	ISRP transports provide imaging and OCR capability for all remittance documents.	Document Management	Document Imaging and OCR			No Reuse	3
4	Data Exchange	ISRP provides data to downstream validation systems for posting to Masterfile accounts.	Data Management	Data Exchange			No Reuse	3
5	Loading and Archiving	ISRP loads all entity index data from Master File extracts.	Data Management	Loading and Archiving			No Reuse	3
6	Access Control	ISRP utilizes authentication of user ID's and passwords for all operators. System Administrators and supervisors provide management and access control over the Data Transcribers (user) permitted tasks. Data Transcribers(user) roles and permissions are defined and managed by the System	Security Management	Access Control			No Reuse	3

		Administrators and supervisors.						
7	Audit Trail Capture and Analysis	ISRP provides all security and audit trail logs to the IRS security system AELITA.	Security Management	Audit Trail Capture and Analysis			No Reuse	3
8	Tax Account Management Business Logic	Manages the electronic or paper capture of taxpayer specific data	Data Management	Data Exchange			No Reuse	80

5. To demonstrate how this major IT investment aligns with the FEA Technical Reference Model (TRM), please list the Service Areas, Categories, Standards, and Service Specifications supporting this IT investment.

FEA SRM Component: Service Components identified in the previous question should be entered in this column. Please enter multiple rows for FEA SRM Components supported by multiple TRM Service Specifications.

Service Specification: In the Service Specification field, Agencies should provide information on the specified technical standard or vendor product mapped to the FEA TRM Service Standard, including model or version numbers, as appropriate.

	SRM Component	Service Area	Service Category	Service Standard	Service Specification (i.e., vendor and product name)
1	Access Control	Service Access and Delivery	Service Requirements	Authentication / Single Sign-on	Microsoft Active Directory, Microsoft Windows XP, Microsoft Windows Server 2003, J&B Transaction Management Software (TMS), Fortress (COTS product that shuts down applications)
2	Data Exchange	Service Platform and Infrastructure	Delivery Servers	Application Servers	Dell 4600/4300 and HP ML350 Servers
3	Loading and Archiving	Service Platform and Infrastructure	Support Platforms	Independent Platform	HP ML350 Server with HP StorageWorks MSL6060 Tape Library.
4	Audit Trail Capture and Analysis	Service Platform and Infrastructure	Support Platforms	Independent Platform	Dell 4600 Server
5	Meta Data Management	Service Platform and Infrastructure	Hardware / Infrastructure	Servers / Computers	Dell 4600/4300 and HP ML350 Servers
6	Meta Data Management	Service Platform and Infrastructure	Database / Storage	Database	Dell 4600/4300 and HP ML350 Servers
7	Meta Data Management	Service Platform and Infrastructure	Database / Storage	Database	Microsoft SQL & Microsoft Access
8	Meta Data Management	Service Platform and Infrastructure	Database / Storage	Database	RAID Level 5 Storage on Dell 4600 / 4300 Servers and Veritas BackUp Exec version 10
9	Extraction and Transformation	Service Platform and Infrastructure	Hardware / Infrastructure	Servers / Computers	Dell 4600/4300 Servers, HP/CMP EVO Workstations and Gateway Workstations
10	Document Imaging and OCR	Service Platform and Infrastructure	Hardware / Infrastructure	Peripherals	Unisys NDP 600 Transports with Image Capture/Check Sorting , Magnetic Ink Character Recognition Readers (MICR)

					and Unisys OCR, SoftCAR and ICR Recognition Equipment and HP Network Printers
11	Meta Data Management	Component Framework	Business Logic	Independent Platform	J&B TMS (Unisys-NDP 600) HP CMP EVO Workstations
12	Meta Data Management	Component Framework	Data Interchange	Data Exchange	Microsoft Internet Explorer and J&B TMS

6. Will the application leverage existing components and/or applications across the Government (i.e., FirstGov, Pay.Gov, etc)?

no

PART TWO

RISK

You should perform a risk assessment during the early planning and initial concept phase of the investment's life-cycle, develop a risk-adjusted life-cycle cost estimate and a plan to eliminate, mitigate or manage risk, and be actively managing risk throughout the investment's life-cycle.

Answer the following questions to describe how you are managing investment risks.

1. Does the investment have a Risk Management Plan?

yes

1.a. If yes, what is the date of the plan?

2008-05-05

1.b. Has the Risk Management Plan been significantly changed since last year's submission to OMB?

no

COST & SCHEDULE

1. Was operational analysis conducted?

yes

1.c. If no, please explain why it was not conducted and if there are any plans to conduct operational analysis in the future.

ISRP has been re-classified from a DME Mixed Life Cycle to a Steady State project from the 3rd Quarter of 2008. Per Treasury guideline, an operational analysis is not required until the 1st quarter of FY 2009..